



**What to do when you feel unwell.  
The New Queen Street Surgery**

Syers Lane  
Whittlesey  
Peterborough  
PE7 1AT

Tel: 01733 204611

Website: [WWW.Queenstreetsurgery.co.uk](http://WWW.Queenstreetsurgery.co.uk)

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Dr M R Maddula  
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## **Out of Hours**

When we are closed, **call us on our usual surgery number** and you will be redirected through to the Our of Hours Service at Rivergate in Peterborough.

When you get through you will be able to speak to a Nurse who will assess your problem. If you need to be seen, either at Rivergate or in your own home then this will be arranged for you.

## **Walk In Centre**

If you have a minor injury, like mild burns, sports injuries a sore throat or eye problems **when we are closed** the you can go down to the Walk In Centre in Rivergate where you will be seen and treated.

## **Accident and Emergency (A&E)**

If you need emergency hospital treatment call 999 or visit the A & E Department for emergencies such as a loss of consciousness, severe chest pain, serious accidents or loss of blood.

## **NHS Direct**

Call NHS Direct 24 hours a day on 0845 4647 for free expert health advice and reassurance.

You can also visit NHS Direct at:

**[www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)**



## **What to do and who to contact when you are feeling unwell.**

This information leaflet has been prepared by the Doctors and Nurses at The New Queen Street Surgery.

It is intended to try and help you access the appropriate service that you need and to save your time and NHS resources.

### **Self Care**

Can you treat yourself at home? A well stocked medicine Cabinet and thermometer will help you with common illnesses and cuts and bruises.

### **Pharmacist**

Have you visited your chemist and spoken to a pharmacist?

From Sprains to stomach upsets, your local pharmacist is qualified to give expert advice without and appointment.

### **GP Surgery**

For medical advice and care, immunisations and prescriptions, telephone us to make an appointment with a GP or Practice Nurse.

**Phone us on: 01733 204611**

***This leaflet is one of a series that have been prepared by:***

*Dr R M Scott and Partners  
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*Our Website address is:*

**[www.queenstreetsurgery.co.uk](http://www.queenstreetsurgery.co.uk)**

Other leaflets available in this series are:

- Practice Leaflet
- Patients Charter Leaflet
- Complaints Procedure Leaflet
- Private Services Leaflet

*Leaflet number 4 in a series of 9 information leaflets  
produced by this practice*

