

**MINUTES OF A MEETING  
OF THE NEW QUEEN STREET SURGERY PATIENT PARTICIPATION GROUP  
HELD ON 16 APRIL 2018**

**Present**

Bernard Gray-Esson, Ann Mason, Alison Bacon, Averil Cosstick, Maureen Read, Jane Pobgee, Chris Elverson, Helen Hargrave, Margaret Cripps, Ann Fear, Ken Fear, Andy Major, Kay Mayor, Sue Osborne, Margaret Turnbull.

**Apologies**

Roy Gerstner, Steven Keen, Helena Papworth.

Bernard Gray-Esson welcomed everyone to the meeting which had been postponed from last Monday, when we had a very successful evening with a talk given by Deborah Slator on Defibrillators. Bernard thanked Jane for helping him to put out the chairs on the day and Averil for running the raffle. 24 people had attended the talk and £52 was raised on the raffle, which was given as a donation to Deborah for Defibrillators for All.

Bernard also advised that he had received an invitation to the Pride in Fenland Awards event which was held at Wisbech St Mary on 21 March. Bernard explained the categories of the awards. Helena Papworth had nominated the New Queen Street PPG under the clubs, societies and organisations group. Bernard received a certificate on behalf of the PPG which is to be put on display in the surgery.

At the Awards event Bernard had been approached by Dan Horn of Fenland District Council, who asked for help to get out information to Whittlesey about developments on the Larkfleet estate and what is going on there. Bernard advised Dan that it would be good to put an article in the Fens Magazine by contacting Natasha Shiels. This is being done. In addition to social housing an Extra Care facility is being built on the estate comprising 60 new apartments with varying levels of onsite care but maintaining individuals' independence. Full time carers will be on site. A sod-turning event will be held in May, about which we will be advised.

**Minutes of Previous Meeting**

The Minutes of the previous meeting were proposed by Helen Hargrave, seconded by Sue Osborne, agreed unanimously and signed.

**Matters Arising**

Alison pointed out that at the last meeting she had asked if it would be possible to make an appointment for a diabetic blood test at the same time as the clinic review. Helena was to investigate and advise on this but the matter is still outstanding. **Helena Papworth**

**Golden Age Event**

Bernard thanked those member who had attended to help at this event. 51 people visited the PPG stand. Bernard had spoken to people on other stands, explaining about our flu clinic mornings and will be inviting them to attend and provide stands on the days.

Ken Fear commented that NQSS opted out of Octagon. Sue Osborne asked if this meant we no longer have access to the Hub but it was explained that the two are not the same and the Hub is not affected.

**Practice Manager's Report & Patient Safety**

Helena had provided a report for the meeting which was read out and is attached to these Minutes.

**Greater Peterborough Patient Forum Report**

Alison reported on meetings held on 13 March and 10 April as follows:

**See attached separate notes**

- Information regarding the Falls Prevention Programme is to be sent.
- The CCG is overspent by £48.2 million. Gary Howsam is heavily involved in reducing this.
- Citizens Advice appointments are now bookable through the GP Hub.

**Any Other Business**

- Bernard advised that Awareness Week is 4-9 June and asked for ideas for matters to be discussed with patients to be brought to our meeting on 14 May.
- Ann Fear suggested Easyfundraising and Andy Major suggested that perhaps a demonstration of prescription ordering online could be organised.

- It was suggested that perhaps a coffee morning could be held at the surgery on Saturday 9 June. Bernard to discuss with Helena. **Bernard Gray-Esson**
- Andy Major suggested that posters could be put up regarding this and Alison suggested information could be put on Facebook.
- Averil Cosstick asked whether we would like the usual advertisement in the Whittlesey Festival Brochure. This was agreed. Ann Mason to check with Helena flu clinic dates for this. **Ann Mason**

The meeting closed at 8.00 pm.

**Date of Next Meeting**

14 May at 7 pm.

**Chairman**

**Date**